

Samsung Galaxy A34 and A54 Promotion 2023 (Promotion)

Terms and Conditions (T&Cs)

Offer	Eligible Entrants who purchase a Participating Product from a Participating Retail Store or the Samsung Online Store (https://shop.samsung.com/au/) during the Promotional Period will be eligible to receive a Gift, subject to these T&Cs. In order to receive the Gift, Eligible Entrants must submit an Eligible Claim within the Redemption Period (where a Participating Product/s is purchased from a Participating Retail Store). For purchases made through the Samsung Online Store, Eligible Entrants will receive a gift automatically applied to their selected Participating Product and displayed in the cart at checkout.																						
Eligible Entrants	Australian residents aged 18 years and over who purchase a Participating Product from a Participating Retail Store during the Promotional Period.																						
Participating Products	<table><thead><tr><th>Model</th><th>SKU</th><th>Memory</th><th>Colour</th></tr></thead><tbody><tr><td>Galaxy A54 5G</td><td>SM-A546EZKBATS</td><td>6GB + 128GB</td><td>Awesome Graphite</td></tr><tr><td>Galaxy A54 5G</td><td>SM-A546ELVBATS</td><td>6GB + 128GB</td><td>Awesome Violet</td></tr><tr><td>Galaxy A34 5G</td><td>SM-A346EZKBATS</td><td>6GB + 128GB</td><td>Awesome Graphite</td></tr><tr><td>Galaxy A34 5G</td><td>SM-A346ELGBATS</td><td>6GB + 128GB</td><td>Awesome Lime</td></tr></tbody></table>			Model	SKU	Memory	Colour	Galaxy A54 5G	SM-A546EZKBATS	6GB + 128GB	Awesome Graphite	Galaxy A54 5G	SM-A546ELVBATS	6GB + 128GB	Awesome Violet	Galaxy A34 5G	SM-A346EZKBATS	6GB + 128GB	Awesome Graphite	Galaxy A34 5G	SM-A346ELGBATS	6GB + 128GB	Awesome Lime
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<p><u>Note:</u> Please note that non-genuine or non-Australian models of the Participating Products and Excluded Products are not eligible for this Promotion. Samsung recommends that, prior to purchasing a Participating Product, entrants verify that the product is a genuine and Australian model that is eligible for this Promotion. Further information on the benefits of purchasing Australian models can be found at www.samsung.com/au/made-for-australia.</p>																							
Excluded Products	Participating Product expressly excludes "C grade" or "seconds" products, second-hand, refurbished or demonstration products, and any costs, fees, expenses or liability of any description to pay any amount for installation, insurance, warranty or extended warranty, financing, delivery or any other cost which is, at the determination of the Promoter in its absolute discretion, additional or ancillary to the models listed in the table above.																						
Samsung Online Store	<p>a) "Samsung Online Store" means any online portal operated by Samsung in Australia through which eligible consumers or businesses can purchase the Participating Products, including Samsung's e-store in Australia (accessible at the URL https://shop.samsung.com/au/)</p> <p>b) The following Enhanced Partnership Portals are excluded in this promotion: Samsung's Government Store (https://shop.samsung.com/au/multistore/auapp/government_au/login/multistore) Samsung Business Store (https://shop.samsung.com/au/business/login/business) and Samsung Education Store (https://shop.samsung.com/au/multistore/auapp/samsung_education_au/login/multistore).</p> <p>c) The Samsung Staff Sales Portal is also excluded from this Promotion</p>																						
Participating Retail Stores	Participating Retail Stores (PRS)																						
	Samsung Retail Stores	Harvey Norman	Australia Post																				
	Retravisision	JB Hi-Fi	Costco																				
	Telstra & Telstra Partners	The Good Guys	Catch.com.au https://www.catch.com.au/shop/samsung/ Note: Catch Marketplace is excluded from the Promotion																				
	Optus and Optus Partners	Officeworks	Big W																				
	Vodafone and Vodafone Partners <u>[Only Galaxy A34 5G (SM-A346EZKBATS) (SM-A346ELGBATS) are eligible for this offer]</u>	Bing Lee	Amazon Australia (https://www.amazon.com.au/samsung) Note: Amazon Marketplace is excluded from the Promotion																				
	Joyce Mayne	Domayne	Qantas Q Store: (https://www.qantasstore.com.au/)																				
	Flybuys Rewards https://experience.flybuys.com.au/rewards/store/	Kogan	Mobileciti																				
	Retravisision	Betta Electrical	Southern Phones																				
	<p>d) "Samsung Retail Stores" means a Samsung-branded physical store or studio in Australia, a list of which is available at the URL: www.samsung.com/au/samsungstore</p> <p>e) For the avoidance of doubt, online bidding and auction websites (e.g. www.ebay.com.au) are not Participating Retail Stores for the purposes of the Promotion</p> <p>f) Samsung recommends that, prior to purchasing a Participating Product, entrants verify with the retailer that the retailer is a Participating Retail Store for the purposes of this Promotion</p> <p>g) The Samsung Staff Sales Portal is also excluded from this Promotion</p>																						
Promotional Period	Start Time and Date	09:00 AM AEDT 31 st March 2023																					
	End Time and Date	11:59 PM AEDT 2023 th April 2023																					
Gift																							

	<u>Participating Retail Store</u>	Gift Name	SKU	Size	Colour	RRP
	<u>Samsung Online Store and all PRS excepting Optus and Optus Partners</u>	Samsung Galaxy Watch4 (Bluetooth)	SM-R860NZKAXSA	Small (40mm)	Black	\$399
	<u>Optus and Optus Partners</u>	<u>Samsung Galaxy Watch4 (LTE)</u>	<u>SM-R865FZKAXSA</u>	<u>Small (40mm)</u>	<u>Black</u>	<u>\$499</u>
Eligible Claim	<p>a) To be eligible to claim a Gift, an Eligible Entrant must Purchase a Participating Product from</p> <p>i. the Samsung Online Store (in which case the Gift will be will be automatically applied and displayed in the cart at checkout); or</p> <p>ii. a Participating Retail Store during the Promotional Period;</p> <p>For purchases of Participating Products from Participating Retail Stores, when the Participating Product is delivered to the Eligible Entrant, the Eligible Entrant must scan the QR code located in the relevant Participating Retail Store and provide the below information via the Promotion RMS redemption portal at https://samsung.com/au/offer/galaxy-a-series-2023</p> <p>b) during the Redemption Period:</p> <p>I. Proof of purchase; and</p> <p>II. IMEI for all Participating Products.</p> <p>("Eligible Claim")</p> <p>Instructions on how to find IMEI/Serial number can be found at the following URL: www.samsung.com/sg/support/mobile-devices/how-to-find-the-imei-model-number-and-serial-number-for-samsung-galaxy-device/</p> <p>c) If the Eligible Entrant has correctly submitted an Eligible Claim, Eligible Entrants will receive a claim number and be delivered a Gift. If the Eligible Claim has not been correctly submitted, Samsung will endeavour to contact Eligible Entrants by email within fourteen (14) days of the Eligible Entrant submitting an Eligible Claim.</p> <p>d) Eligible Entrants will have fourteen (14) days to respond to the email to provide the requested information. If the requested information is not provided within fourteen (14) days, the claim will become invalid.</p>					
Purchase	Payment in full or a rental payment plan with a term of twelve (12) months or more. Rental payment plans must be established and finalised during the Promotional Period. Purchase excludes: (i) rental payment plans with a term of less than twelve (12) months; (ii) lay-buys; and (iii) commercial or business transactions.					
Redemption Period	Start Time and Date			09:00 AM AEDT 1 st April 2023		
	End Time and Date			11.59 PM AEST 31 st May 2023		
Delivery of Gift	<p>a) Eligible claimants should allow at least sixty (60) days for delivery of the gift from the date they receive notification from Samsung that their claim has been approved.</p> <p>b) Gifts will be delivered to mailing address submitted at the time of submitting an Eligible Claim</p> <p>c) Gifts will be delivered by a courier partner of Samsung's choosing and must be signed for at time of delivery</p> <p>d) A parcel collection card will be left at the Eligible Entrant's delivery address if no one is present at the time of attempted delivery. The Gift will then be delivered to a local Australia Post Office for your collection.</p>					
Other Matters	<p>(a) Participation in this Promotion is deemed acceptance of these T&Cs.</p> <p>(b) This Promotion is not valid in conjunction with any other Samsung offer or promotion.</p> <p>(c) This Promotion is not open to companies, businesses, commercial ventures, organisations or anyone acting on their behalf. This does not prevent an individual on a business phone plan from entering the Promotion.</p> <p>(d) There is a limit of one (1) Gift per Participating Product purchased. There is a limit of (5) claims under this Promotion per Eligible Entrant.</p> <p>(e) A claimant is not an Eligible Claimant and is not entitled to a Gift if that claimant returns the Participating Product for a refund or exchange. In respect of purchases made through the Samsung Online Store, in the event a Participating Product/s is exchanged or refunded including in accordance with Samsung's Change of Mind Policy (accessible at the following URL: https://www.samsung.com/au/shop-faq/returns-and-cancellations/what-is-samsung-s-change-of-mind-policy/), the Gift/s must be returned to Samsung together with the Participating Product/s in an unused re-sellable condition (i.e. the packaging is unopened, the seal is intact and all in-box items are in the box).</p> <p>(f) If a claimant returns his/her Participating Product to the Participating Retail Store from which it was purchased for a refund or exchange after having received a Gift, that claimant must return the Gift in good and working condition to Samsung within a reasonable period of time, in a manner directed by Samsung. This clause does not limit or affect the claimant's rights with regards to warranties on the Participating Product either from the manufacturer or implied by legislation.</p> <p>(g) All prices quoted in these T&Cs are inclusive of GST.</p> <p>(h) The Gift is not transferable, exchangeable or redeemable for cash.</p> <p>(i) If this Promotion is interfered with or cannot be conducted as planned, Samsung may disqualify any entrant and/or modify, suspend or terminate the Promotion as applicable.</p> <p>(j) If a Gift is unavailable, Samsung may substitute a reasonably equivalent item at its absolute discretion. However, the Promotion ends if Participating Product stocks run out.</p> <p>(k) The Promotional and/or Redemption Periods may be extended in Samsung's absolute discretion.</p> <p>(l) The Promoter reserves the right, at any time, to verify the validity of claims and claimants (including a claimant's identity, contact number and place of residence, tax invoice and serial number) using all other information available to the Promoter, and to disqualify any claimant who submits a claim that is not in accordance with these Terms and Conditions or who tampers with the claim process. The Promoter's decision is final and no correspondence will be entered into. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.</p> <p>(m) Incomplete, indecipherable or illegible claims will be deemed invalid. Eligible Entrants are responsible for ensuring their correct contact number, email address and address details are provided and any updated details are notified to the Promoter. The Promoter accepts no responsibility should an Eligible Entrant fail to receive their Gift because of a failure to provide correct details or to notify of a change to those details, or for providing an invalid serial number.</p> <p>(n) Subject to paragraph (n), the Promoter (including its officers, employees and agents) excludes all liability (including negligence) for any personal injury, or any loss or damage (including loss of opportunity), whether direct, indirect, special or consequential, arising in any way out of the Promotion, including, but not limited to, where arising out of the following:</p>					

	<p>(a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any claim, original Purchase documentation or Gift that is late, lost, or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in the Gift value to that stated in these Terms and Conditions; (e) any tax liability incurred by a claimant; or (f) any use of the Gift.</p> <p>(o) Nothing in these Terms and Conditions is intended to exclude, restrict or modify any consumer rights under the <i>Competition and Consumer Act 2010</i> (Cth) ("CCA") or any other legislation which may not be excluded, restricted or modified by agreement. If the CCA or any other legislation implies a condition, warranty or term into the Terms and Conditions or provides statutory guarantees in connection with these Terms and Conditions, in respect of goods and services supplied (if any), the Promoter's liability for breach of such a condition, warranty, other term or guarantee is limited to (at the Promoter's election), to the extent it is able to do so: (a) in the case of supply of goods, the Promoter doing any one or more of the following: (i) replacing the goods or supplying equivalent goods; (ii) repairing the goods; (iii) paying the cost of replacing the goods or of acquiring equivalent goods; and/or (iv) paying the cost of having the goods repaired; or (b) in the case of supply of services, the Promoter doing either or both of the following: (i) supplying the services again; and/or (ii) paying the cost of having the services supplied again.</p> <p>(p) These Terms and Conditions are governed by the laws of New South Wales. Entrants submit to the non-exclusive jurisdiction of the courts of New South Wales. The Participating Products are subject to stock availability at each individual Participating Retailer Store</p>
Privacy	Samsung (or third parties on its behalf) may collect personal information to conduct the Promotion and disclose such information to third parties for this purpose, including agents, contractors, service providers and offer suppliers. Validity of an eligible entry is conditional on providing this information. Some of these entities may be outside Australia, including in Singapore, Korea and the Philippines. Entrants acknowledge that by consenting to this disclosure, Samsung is not obliged to take reasonable steps to ensure overseas recipients do not breach Australian privacy law. All entrants consent to their personal information being collected and stored for this purpose in accordance with Samsung's privacy policy available at www.samsung.com/au , which forms part of these T&Cs.
Promoter	Samsung Electronics Australia Pty Ltd (ACN 002 915 648) 3 Murray Rose Avenue, Sydney Olympic Park NSW 2127, Australia
Promotion Support	<p>For issues relating to your Gift, contact:</p> <ul style="list-style-type: none"> For purchases made on the Samsung Online Store, email: onlinesupport@samsung.com or phone: 1300 362 603 (Option 9 then 4) For issues relating to the claim process for purchases made from a Participating Retail Store, email telco-promos@samsung.com or phone: 1300 362 603 (Option 9 then 5)

Version Updated: ~~40 March~~ 13 April 2023

Short form T&C

Offer applies to eligible purchases on the Samsung Online Store or through Participating Retail Stores from 31st March to ~~2013~~th April 2023. For full T&Cs visit <https://samsung.com/au/offer/galaxy-a-series-2023/terms/>

Long form T&C

Offer applies to the purchase of a Participating Product from 31st March to ~~2013~~th April 2023. For eligible purchases made through the Samsung Online Store, the Gift will be automatically applied and displayed in the cart at checkout. Where a Participating Product is purchased from a Participating Retail Store, Eligible Entrants must register a claim, with strict adherence to claim process to redeem the Gift. Claim process for bonus Gift must be completed by 31st May 2023. Customer must retain tax invoices or other eligible proof of purchase as proof of eligibility. Offer available while stocks last. This Offer (including the offer period) may be modified or extended at the Promoter's sole discretion. Offer subject to full Terms of Sale. For full T&Cs visit <https://samsung.com/au/offer/galaxy-a-series-2023/terms/>