

Samsung Built-In Cooking Cash Back 2023/2024 (Promotion) Terms and Conditions (T&Cs)		
Promotion	This Promotion is for a Gift payable to each Eligible Claimant who purchases a Participating Product(s) from a Participating Retail Store during the Promotional Period and submits an Eligible Claim within the Redemption Period in accordance with these T&Cs.	
Eligible Claimant	Australian residents, aged 18 years and over, excluding employees of the Promoter, Participating Retail Store or any agency associated with this Promotion, or any immediate family member of such person. For clarity, companies, businesses and organisations of any description are expressly excluded from participating in this Promotion.	
Participating Retail Store	<ul style="list-style-type: none"> The Good Guys (both in-store and online) via https://www.thegoodguys.com.au/ , Harvey Norman (both in-store and online) via https://www.harveynorman.com.au/ , Domayne (both in-store and online) via https://www.domayne.com.au/ , Joyce Mayne (both in-store and online) via https://www.joycemayne.com.au/ Samsung.com.au (including Employee Partner Portal) (both in-store and online) via https://www.samsung.com/au/ 	
Promotional Period (time in Sydney, NSW)	Start time and date	12:00 AM, Monday, 4 December 2023
	End time and date	11:59 PM, Wednesday, 31 January 2024
Redemption Period (time in Sydney, NSW)	Start time and date	12:00 AM, Monday, 4 December 2023
	End time and date	11:59 PM, Sunday, 30 June 2024
Gift	<ul style="list-style-type: none"> A 10% cashback of the total recommended retail price (RRP) of a Participating Product in the form of an electronic funds transfer ("EFT") to the Eligible Claimant's nominated Australian bank account (Gift). See table on pages 2-3 for cashback value of each Participating Product. The Gift value is dependent on the total RRP value of Participating Product(s) purchased in a single transaction at a Participating Retail Store. There is no restriction on the number of Participating Products purchased by an Eligible Claimant in a single eligible transaction. 	
Participating Products	<p>The Participating Products are listed in the table below. An Eligible Claimant must purchase at a Participating Retail Store:</p> <p>One (1) or more Participating Product(s) in the same transaction, during the Promotional Period to be eligible for a Gift.</p>	

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Ovens

Product Name	Model	Cashback Amount (Gift)	Product RRP
76L Built-in Catalytic Oven Stainless Steel - NV7B41201AS	NV7B41201AS/SA	\$115	\$1149
76L Built in Pyrolytic Oven Black - NV7B4430ZAB	NV7B4430ZAB/SA	\$150	\$1499
76L Built in Pyrolytic Oven Stainless Steel - NV7B4430ZAS	NV7B4430ZAS/SA	\$140	\$1399
76L Built in Pyrolytic Flex Door Oven - NV7B5755SAS	NV7B5755SAS/SA	\$200	\$1999
76L Built in Pyrolytic Bespoke Oven Black - NV7B6675CAK	NV7B6675CAK/SA	\$300	\$2999
76L Built in Pyrolytic Bespoke Oven Beige - NV7B6675CAA	NV7B6675CAA/SA	\$300	\$2999
76L Built-in Pyrolytic Flex Door Oven with AI Camera - NV7B6799AAK	NV7B6799AAK/SA	\$370	\$3699

Cooktops

Product Name	Model	Cashback Amount (Gift)	Product RRP
60cm Bespoke Induction Cooktop with Dual Flex Zone - NZ64B5067YY	NZ64B5067YY/SA	\$190	\$1899
60cm Black 3 Zone Induction Cooktop with Flex Zone - NZ63B5046FK	NZ63B5046FK/SA	\$130	\$1299
60cm Black Induction Cooktop with Flex Zone Plus - NZ64B6058KK	NZ64B6058KK/SA	\$210	\$2099

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	80cm Black Induction Cooktop with Flex Zone Plus - NZ85C6058KK	NZ85C6058KK/SA	\$230	\$2299
	Rangehoods + Accessories			
	Product Name	Model	Cashback Amount (Gift)	Product RRP
	90cm Bespoke Rangehood Black - NK36CB665WBG	NK36CB665WBGSA	\$150	\$1499
	90cm Bespoke Rangehood White - NK36CB665WWH	NK36CB665WWHSA	\$150	\$1499
	Bespoke Rangehood Extension Kit - Silver	NK-AE6000WS	\$30	\$299
	Bespoke Rangehood Extension Kit - Black	NK-AE6000WG	\$30	\$299
	Dishwasher			
	Product Name	Model	Cashback Amount (Gift)	Product RRP
	60cm Freestanding Bespoke Smart Dishwasher BEIGE (F-DW60CB750BEI)	DW60CB750FAPSA "body" + DW-S24PEU39 "panel"	\$160	\$1599
	60cm Freestanding Bespoke Smart Dishwasher BLACK (F-DW60CB750BLK)	DW60CB750FAPSA "body" + DW-S24PEUB0 "panel"	\$160	\$1599
	Eligible Claims			
	<p>To be eligible to redeem a Gift, Eligible Claimants must submit an Online Claim Form via the Samsung Online Portal (Portal) during the Redemption Period in accordance with these T&Cs (Eligible Claim). The link to the Portal can be found on the offer landing page (https://samsung.com/au/offer/cooking-appliances-cashback).</p> <p>The claimant must:</p> <ul style="list-style-type: none"> (a) Input all requested details, including, without limitation, the claimant's full name, contact telephone number, email address, place of residence and the bank account details of the claimant's nominated Australian bank account (to which the claimant intends for the Gift to be paid by EFT); (b) Provide purchase information for each Participating Product, including, without limitation, the date of purchase, place of purchase, product details, 			

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	<p>serial number and a photo of the serial number on the products (not on the box) ; and;</p> <p>(c) Upload a copy of the original tax invoice for the Purchase of their Participating Product;</p> <p>(d) Following submission of an Online Claim Form, a claimant (whether or not an Eligible Claimant) will receive a unique claim reference number ("Unique Claim Reference Number"). That claimant may use their Unique Claim Reference Number to access the track claim page ("Track Claim Page") on the Website.</p> <p>(e) Eligible Claimants will be notified by email to their nominated email address that their claim has been deemed valid within a reasonable period of time. The Promoter will then arrange for the Eligible Claimant to receive the Gift.</p> <p>(f) EFT payments will only be made into an Australian bank account. The Promoter is not liable for any EFT payment not being made to, or received by, an Eligible Claimant because the Eligible Claimant does not hold an Australian bank account.</p> <p>(g) If an Eligible Claimant becomes aware that they have submitted incorrect bank account information, the Eligible Claimant must immediately notify the Promoter of the Eligible Claimant's error and provide correct bank account information. If an EFT is made to a bank account which was erroneously submitted by an Eligible Claimant, the Promoter will attempt to reverse the EFT, which, if reversed, will be credited to the Promoter, which will then make an EFT to the Eligible Claimant's resubmitted bank account. The Promoter does not warrant or represent that it will be able to effect an EFT reversal and each Eligible Claimant agrees that if they submit incorrect bank account information, and a Gift is paid to an incorrect bank account, the Gift may be forfeited.</p> <p>(h) Eligible Claimants should allow sixty (60) days from the date they receive notification from Samsung that their EFT payment is being processed to their nominated bank account. The Eligible Claimant may need to allow further time for the funds to be cleared by their bank.</p>
Serial numbers and copies of tax invoices	<p>(a) The Promoter will validate the serial number, photo of the serial number and tax invoice submitted by each claimant and will inform a claimant who has provided any invalid serial number, and/or photo of the serial number and/or tax invoice by email. The claimant will have fourteen (14) days from the date of that email to provide a valid serial number, and/or photo of the serial number and/ or tax invoice, as applicable, through that claimant's Track Claim Page.</p> <p>(b) The Promoter reserves the right to invalidate any claims if the claimant has failed to provide a valid serial number, and/or a photo of the serial number and/or tax invoice within fourteen (14) days of notification of an invalid serial number, and/or photo of the serial number and/or tax invoice by the Promoter.</p>
Claim Validity	<p>(a) If the Promoter requires any further information in order to validate a submitted Online Claim Form, the Promoter will inform the claimant by email. The claimant will then have fourteen (14) days from the date of the notification email to provide the requested information to the Promoter, unless expressly stated otherwise in the notification email. The Promoter may, in its absolute discretion, invalidate any claim if the relevant claimant fails to provide the further requested information within fourteen (14) days of the notification email by the Promoter.</p> <p>(b) The Promotion and/or any time period that claimants have to make claims and provide further information (including serial numbers) may be extended in the Promoter's absolute discretion.</p> <p>(c) The Promoter reserves the right, at any time, to verify the validity of claims and claimants (including a claimant's identity, contact number and place of residence, tax invoice and serial number) and to disqualify any claimant who submits a claim that is not in accordance with these T&Cs or who tampers with the claim process.</p> <p>(d) Incomplete, indecipherable or illegible claims will be deemed invalid. Claimants are responsible for ensuring their correct contact number, email</p>

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	address, bank account details and address details are provided and any updated details are notified to the Promoter.
General	<p>(a) Participation in this Promotion is deemed acceptance of these T&Cs.</p> <p>(b) The Promoter reserves the right to reclaim from any Eligible Claimant the Gift if the Participating Product(s) purchased by the Eligible Claimant is returned after the claim for a Gift has been processed and fulfilled. This clause does not limit or affect the Eligible Claimant's rights with regards to warranties given in respect of the Participating Product either from the manufacturer or implied by legislation.</p> <p>(c) If this Promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law, to: (a) disqualify any claimant; or (b) modify, suspend, terminate or cancel the Promotion, as appropriate.</p> <p>(d) Any cost associated with accessing the Promoter's website for the purpose of registering a claim is each claimant's responsibility and is dependent on the internet service provider used.</p> <p>(e) If the Gift is unavailable, the Promoter, in its discretion, reserves the right to substitute the Gift with a gift of equal or greater value.</p> <p>(f) Subject to paragraph (f), the Promoter (including its officers, employees and agents) will not be liable for the following: (a) any technical difficulties, server issues or equipment malfunction associated with the Promotion; (b) any theft, unauthorised access or third party interference; (c) any claim, original purchase documentation or Gift that is late, lost, or misdirected due to any reason beyond the reasonable control of Samsung; (d) any variation in the Gift value to that stated in these Terms and Conditions; or (e) any tax liability incurred by a claimant. Nothing in these Terms and Conditions is intended to exclude, restrict or modify any consumer rights under the <i>Competition and Consumer Act 2010</i> (Cth) or any other legislation which may not be excluded, restricted or modified by agreement.</p> <p>(g) These T&Cs are governed by the laws of New South Wales, Australia. Claimants (whether eligible or not) submit to the non-exclusive jurisdiction of the courts of New South Wales, Australia.</p>
Privacy	<p>Samsung (or third parties on its behalf) may collect personal information to conduct the Promotion and disclose such information to third parties for this purpose, including agents, contractors, service providers and offer suppliers. Validity of an Eligible Entry is conditional on providing this information. Some of these entities may be located outside Australia, including in Singapore, Korea and the Philippines. Entrants acknowledge that by consenting to this disclosure, Samsung is not obliged to take reasonable steps to ensure overseas recipients do not breach Australian privacy law. All entrants consent to their personal information being collected and stored for this purpose in accordance with Samsung's privacy policy available at www.samsung.com/au, which forms part of these T&Cs.</p>
Promoter's details	<p>Samsung Electronics Australia Pty Ltd (ACN 002 915 648) 3 Murray Rose Avenue, Sydney Olympic Park NSW 2127, Australia Promotional Support: Email: promos.au-ce@samsung.com Phone: 1300 362 603 (Option 9 then Option 5)</p>